

Product Information

CustomerNetSM

A Secure Project Management Portal

Based on over seven years of cumulative experience with both diverse Web technologies and large Government projects, Network Designs, Inc. (NDI) has created *CustomerNetSM*, a technology-rich, secure project management portal that anticipates the dynamic nature of a project's evolution.

Designed exclusively for NDI clients, *CustomerNetSM* is a customized management tool that functions as an **Intranet / Extranet** for all project team members to use.

Enter your username and password to enter *CustomerNetSM*, your single portal to all communications, documents, diagrams, plans, schedules, timelines, trouble tickets, and accounting information that pertain to your project. Network Designs also customizes key functions for your *CustomerNetSM* to respond effectively to your specific project requirements.

CustomerNetSM Sections

Forums: Document and track discussion topics as they evolve during the lifecycle of the project.

Calendar: This browser-based, interactive calendar keeps everyone on your team informed of project milestones.

Help Center: This online help desk tracks tickets from problem report to resolution.

Graphics Center: We publish netviz, Visio, AutoCAD, and other network diagrams or graphics to this section.

Document Center: This virtual file server allows you instant access to the latest, important project documents.

Account Center: Access project-related invoices and contract information.

CustomerNetSM FROM NETWORK DESIGNS

Home Contacts Messages Status Task Pad Admin
Diagrams Docs Calendar Project Plans Project Plans

Use the **Contacts** section to access the DOC - TSC directory.

Networking

- Cisco Systems: Cisco Works 2000 RWAN for Configuration Element Management
- HP OpenView: HP OpenView for DOC - TSC Fault Node Management
- Microsoft Visio & NetViz for Telco: Microsoft Visio, netViz for Telco Circuit Mapping & Database Visualization

Department of Commerce
UNITED STATES OF AMERICA

Welcome to the US Department of Commerce Telecommunications Support Contract Intranet!
Network Designs Inc. has provided this site to serve your communication, resource and scheduling needs.

The **Calendar** allows you to post critical events and schedule meetings.

Use **Help Center** to access online request forms and create Help Desk tickets.

The **Document Management System** allows you to post critical files to your personal, protected folder.

Use the **Account Center** to access invoices, burnrates, contract information and GSA Advantage.

Our Partners:

- CANTRONIC SYSTEMS INC.
- symantec
- Microsoft CERTIFIED Partner
- CISCO SYSTEMS PARTNER PREMIER CERTIFIED
- VERINT LORONIX Video Solutions

CustomerNetSM Benefits

Provides an excellent mode of communication to foster a strong partnership

Facilitates daily project management and communication among all levels of the NDI team

Enables performance progress to be captured daily

